

Optical Staff / Optician

John Day Eye Care – John Day, Oregon

Full-Time or Part-Time | 20–40 Hours Per Week | Monday–Friday | No Weekends or Holidays

John Day Eye Care is seeking a motivated and dependable team member to join our private optometry practice. We are looking for someone who enjoys helping patients, providing excellent customer service, and being part of a close-knit healthcare team.

We are seeking applicants with previous experience working in an eye care setting. Experienced opticians are encouraged to apply. We are willing to train the right candidate on insurance verification, billing, and optical sales.

Compensation

- Training wage: **\$16.50 per hour**
- Wage review after 90 days
- Expected wage after training: **\$18.00–\$21.00 per hour DOE**
- Experienced opticians may qualify for wages above the posted range based on credentials and experience.
- Relocation bonus available for qualified candidates relocating from outside Grant County. Details discussed during the interview process.

Position Details

- Part-time or full-time (20–40 hours per week)
- Five-day work week/Stable year-round employment
- No evenings
- No weekends
- No holidays

Responsibilities

- Welcome patients at check-in, manage scheduling, and keep the front office running smoothly
- Answering phones and assisting patients
- Insurance verification and eligibility checks prior to appointments
- Medical and vision insurance billing and claim submission
- Help patients select frames and lenses that fit their needs, lifestyle, and budget
- General administrative and customer service duties

- Step in wherever you are needed — we are a small team and everyone pitches in

Qualifications

- Previous experience working in an eye clinic required
- Optician experience preferred but not required
- Strong customer service and communication skills
- Professional appearance and positive attitude
- Reliable attendance and attention to detail
- Ability to work independently and as part of a team
- Willingness to learn new skills and take on additional responsibilities

Benefits for Full-Time Employees

Available after 90 days:

- Paid personal leave
- Paid sick leave
- Optical benefits
- 401(k) with employer match

Why John Day?

If you are looking to escape long commutes, traffic, and crowded cities, John Day offers an exceptional quality of life in the heart of Eastern Oregon. Enjoy easy access to hiking, fishing, hunting, camping, mountain biking, and other outdoor recreation opportunities right outside your door.

Our community offers a slower pace of life, a lower cost of living than many Oregon cities, excellent access to public lands, and a welcoming small-town atmosphere. Many of our employees appreciate the opportunity to build meaningful relationships with patients while enjoying a healthy work-life balance.

Why John Day Eye Care?

We are an independent, patient-focused optometry practice committed to providing exceptional eye care and eyewear. Our team values professionalism, kindness, and helping patients see their best. We offer a supportive work environment, opportunities for growth, and the chance to make a meaningful difference in our community.

To apply, please submit your resume and a brief introduction describing your eye care experience and interest in joining our team. Email to johndayeyecare@yahoo.com.