
TIPS AND TRICKS

ORDERING PPE FROM SUPPLIERS*

As we all continue to navigate the COVID-19 pandemic together, we want to reassure you of our continued support for you and your practice today, tomorrow, and in the weeks and months ahead.

We're working quickly to deliver resources that will help your business now and in the future. We know Personal Protective Equipment (PPE) is such a critical area of need and we've asked the network suppliers of VSP® to give you access to their PPE inventories during this pandemic.

The following is a list of VSP Global® suppliers who have access to PPE, along with tips and tricks from the Procurement Team of VSP—experts who regularly purchase products from different suppliers on behalf of VSP Global businesses. We will continue to review and update this list as appropriate. Please note that some of the following recommendations may seem basic, but are included as best practices.

- Tell suppliers that you are in healthcare as many are reserving PPE for those in the industry and first responders.
- Before placing orders online, call to confirm products are in inventory as supplies are fluctuating constantly.
- Don't be discouraged if the product is out of stock. Try again later as the product might be unavailable for one day and available the next day.
- Buy in bulk. Schedule out product needs and order in four-week increments (4, 8, 12 weeks), as it's usually less expensive to buy in larger quantities.
- If an item isn't available, consider alternatives. Does a supplier have an equivalent item that meets your needs?
- Order tracking is critical as orders can get lost or delayed. Find out when you can expect to receive your order, ask for a tracking number, and have one person in the office maintain a spreadsheet with these details for future reference.
- We've encountered a number of bad actors during this pandemic crisis. Before placing an order with a new supplier, we recommend you fact-check the supplier by going to www.urlvoid.com. The website does a reputational risk assessment on the supplier's website. This helps in vetting a supplier.

*Provider shall be responsible for the payment of all amounts due and owing as a result of purchases made from any Suppliers referred by VSP and VSP does not take any responsibility, and is not liable for, any damage caused through the use of products and/or services purchased from such Suppliers, be it indirect, special, incidental, or consequential damages (including but not limited to damages for loss of business, loss of profits, interruption or the like). VSP cannot guarantee inventory or availability of materials from these suppliers.



SUPPLIERS

SUPPLIER NAME	CONTACT NAME	PHONE NUMBER	EMAIL ADDRESS	ITEMS SOURCED	WEBSITE	BEST WAY TO PLACE ORDERS/SPECIAL INSTRUCTIONS
Amazon Business	Stacy Neumann	206.348.5023	neustacy@amazon.com	Masks, no-touch thermometers	amazon.com	—
Brackin Paint & Supply	Lucas Watson	334.793.4330 x108	Lucas@brackinwholesale.com	Alcohol	brackinpaintandsupply.com	Can call 334.793.4330 x108 and place order directly.
Cintas	Penny Cook	209.606.9159	cookp@cintas.com	Gloves, hand sanitizer	cintas.com	—
Consolidated Plastics	Customer Service	800.362.1000	use website to order	Spray bottles/other	consolidatedplastics.com	Limited supply but may have some spray bottles by the end of the month. Can call or online order with card and ship directly.
DAC Technologies	Joe Ciochetto	972.677.2700	jciochetto@dactechnologies.com	Alcohol, gloves	dactechnologies.com	Can order direct with card. May have gloves as well in checking stock. They will register via the login link and can make their purchase immediately by credit card. We have alcohol, gloves, and numerous other items that they may need for their practice. We are also currently offering free shipping on orders of \$100 or more.
Delta Optical Supplies	Kevin Saulter	800.469.3187	kevin@deltaopticalsupply.com	Alcohol, plastic containers, misc. chemicals	deltaopticalsupply.com	Call directly; can order 2 gal. max/\$21.95 gal.
Dom Vetro	Ashley Bezamat	424.522.1082	ashley@domvetro.com	Full-coverage hygienic face protection designed to fit any eyewear	domvetro.com/theshield	The professional discount code is SOLIDARITY and it's valid for the Standard Shield Kit at \$10.00 per unit.
Fastenal	Riki King	916.933.8042	caeld@stores.fastenal.com	Lab coats	fastenal.com	Go to the website to locate the regional branch near the practice. Call that branch and inquire about supplies. Each location (2,500) has a small amount of stock to support the local businesses. Supplies and quantities are limited.
Hilco	Colleen Jones	800.955.6544	CJones@Hilco-usa.com	Gloves, gallon containers with pumps	hilcovision.com	SalesSupport@hilco-usa.com CustomerServiceSupport@hilco-usa.com Also, our website has an ordering portal for any customer with an account: www.Hilcovision.com Customer Service Phone Number: 1.800.955.6544 .
Just Call Inc.	Joann Devereux	916.485.5656	Joann@justcall.com	Plastic containers, misc. items	justcallideas.com	—
Office Depot	Robert Bollen	925.322.3937	robert.bolen@officedepot.com	Hand soap/pump	officedepot.com	Supplies limited. Please let them know the items you are interested in and call for availability or ETA.
Staples	Brian Allen	925.260.3078	brian.allen@staples.com	Paper towels, hand soap	staples.com	Can log in to site with Premier access and order.
Stormin Norman Optical	Elaine Reardon	561.995.2400	elaine@snoptical.com	3-ply, KN/N95 masks, hand cleaner, gloves, gowns	storminnormans.com	Limited supply. Best practice is to check the site and see what they provide, then call to confirm availability. If product is inbound, they will get your email contact and email you when product arrives so order can be placed.
Uline	Jesse Gamboa	—	jgamboa@uline.com	Disinfectant wipes	uline.com	—